



## Accident Management

### What is it?

In the event of an incident, Accident Management can **significantly reduce vehicle off-road days**, administration and monitoring, leading to a **reduction in fleet costs** and minimising disruption.

### How will it help your business?

Accident management reduces the disruption which arises when one of your drivers is involved in an incident. **We take care of all the administration** relating to the claim and getting your vehicle back on the road. This leaves you and your team free to look after your business.

### Why Fleet Alliance?

- We provide a **free replacement vehicle** for 48 hours if your vehicle cannot be driven and a courtesy car while the vehicle is being repaired.
- For smaller incidents, repairs are carried out on your premises which can help **reduce vehicle off-road time by up to 70%**.
- We take care of all the administration and keep everyone informed on the progress of repairs by email, text message and telephone.

Industry statistics show that, per incident, **over five hours** is spent managing the accident process. Our Accident Management service removes this burden and guarantees your vehicles are back on the road in the quickest time possible.

Benefits include:

- Independent network of approved repairers
- Estimates reviewed **within four hours**, with repair standards monitored by our expert engineers
- Key stakeholders notified of incidents via email (insurer, broker, fleet contacts and uninsured loss recovery provider)
- Repairers offer a delivery, collection and mobile estimating service
- Courtesy car for the duration of the repair
- Comprehensive monthly management information
- Rentals backdated to incident date for total loss vehicles