



Fleet Management and Support

What is it?

Fleet Management and Support is a **comprehensive service** which provides assistance to your business and your drivers, including mileage reporting and technical advice.

How will it help your business?

By **taking away the cost and hassle** from managing your company vehicles and drivers, our Fleet Management and Support service leaves you and your team free to get on with looking after your customers and **growing your business**.

Why Fleet Alliance?

- Fleet Alliance provides **named contacts** who are permanently on hand to deal with any enquiries that may arise.
- Our experienced team can deal with all fleet related suppliers directly, **saving time and eliminating time consuming administration**.
- Fleet Alliance helps clients avoid excess mileage penalties by providing a **mileage guarantee**, should we be supplied with the relevant data.

Fleet Management and Support covers all aspects of service delivery:

- We handle all your day-to-day fleet administration, supporting fleet managers and drivers, helping them **concentrate on their core business**.
- We provide named contacts who are permanently on hand to deal with any enquiries that may arise.
- Our driver helpdesk is available **24 hours a day, seven days a week** and offers technical support by phone or online.
- We handle all queries related to your finance provider and related invoicing.
- In addition to your company vehicles, we also provide document and risk management for your 'grey fleet'.
- Our mileage management service provides **quarterly mileage reporting and consultation**.

Fleet Alliance offers clients a **mileage guarantee** should they provide us with the relevant data. Using our mileage management systems, we can analyse driver mileages and ensure excess mileage costs are avoided.

Should a client receive any excess mileage charges at the end of a vehicle's contracted term and we had not highlighted any potential over-run and offered corrective action, **we would consider ourselves liable for the cost**.